Privacy Policy

www.luxury-van-rental.com website administration is obliged to maintain your privacy on the Internet. We pay great attention to securing the data you provided to us. Our privacy policy is based on the General Data Protection Regulation (GDPR) of the European Union. The purposes for which we collect your personal data are: improvement of our service, communication with visitors to this site, providing services associated with the website's specialization, and for other actions listed below.

1. Personal data storage and processing

We collect and process your personal data only with your willing consent. With your permission, we can collect and process the following data: name and surname, e-mail address, phone number, and the trip details you enter in the booking form (route, date and time, flight number, number of passengers, comments). Collection and processing of your personal information is carried out in accordance with the laws of the European Union and Thailand.

2. Data storage, alteration, and removal

The user who has provided www.luxury-van-rental.com with their personal data has the right to alter and remove it, as well as the right to recall the agreement to data processing. Your personal data is stored for as long as it is needed for the website's main activity. After finishing with the processing of your personal data, the website's administration will permanently delete it. To access your personal data, you can contact the administration at: info@luxury-van-rental.com. We will be able to pass your data to a third party only with your willing consent. If the data was transferred to a third party that is not associated with our organization, we cannot make any changes to that data.

3. Processing of visiting technical data

Records of your IP address, time of visit, browser settings, operating system and other technical information are saved in the database when you visit www.luxury-van-rental.com. This data is necessary for the correct display of the website's content. It is impossible to identify the person of the visitor using this data.

4. Children's personal information

If you are a parent or a legal guardian of an underage child, and you know that the child has provided us with their personal information without your consent, please contact us at: info@luxury-van-rental.com. It is forbidden to enter personal data of underage users without the agreement of parents or lawful guardians.

5. Cookies processing

We use cookie files for the correct display of the website's content and for the convenience of browsing www.luxury-van-rental.com. They are small files that are stored on your device. They help the website to remember information about you, such as which pages you have already opened. This information will be useful on your next visit. Thanks to cookie files, browsing the website becomes much more convenient. You can set up cookie reception and blocking in your browser yourself. Inability to receive cookie files may limit the functionality of the website.

6. Processing of personal data by other services

This website does not use Google Analytics or other third-party analytics or advertising services. The booking form sends your details only to us, by e-mail, and they are not passed to other organizations or services. As an exception, the collected data may be provided on a lawful request of state authorities that are authorized to request such information.

7. Links to other websites

Our website www.luxury-van-rental.com may contain links to other websites, which are not under our control. We are not responsible for the content of these websites. We recommend you familiarize yourself with the privacy policy of every website that you visit, if such a policy exists.

8. Changes to the privacy policy

From time to time, our website www.luxury-van-rental.com may update its privacy policy. We inform about any changes to the privacy policy on this webpage. We are monitoring any changes in legislation related to personal data in the European Union and Thailand. If you have entered any of your personal data on our website, we will inform you about the changes in our privacy policy. If your personal data, and more specifically your contact information, was entered incorrectly, we will not be able to contact you.

9. Feedback and final clauses

You can contact the administration of www.luxury-van-rental.com regarding any questions related to the privacy policy at: info@luxury-van-rental.com. If you do not agree with this privacy policy, you cannot use the services of www.luxury-van-rental.com. In this case you should avoid visiting our website.